

Congratulations on choosing Uplink as your Go!Control service provider! Interactive home security and automation is moments away with the Go!Control powered by Uplink. This guide will help you connect Go!Control to the Uplink cellular network or to your customer's home or business broadband service.

The following table provides a list of the equipment you'll need in order to connect the Go!Control panel to the Go!Bridge<sup>™</sup> device:

Required and Optional Equipment		
SKU Number	Description	
2GIG-CP21-345E	Go!Control and power supply	
2GIG-BRDG1-900	Go!Bridge IP Communicator and Power Supply	
2GIG-GC3GUP-U	Uplink 3G Radio Modem	
2GIG-ANT3X	Cell Radio Antenna	
2GIG-XCVR2-345	345/900Mhz Transceiver	

### Install Hardware

- 1. Please refer to 2GIG installation instructions to install the 2GIG-XCVR2-345 Transceiver (Document P/N: 232647) and the 2GIG-GC3GUP-U 3G Radio Modem (Document P/N: 77-000071-00).
- 2. Please follow the instructions below to install your 2GIG-BRDG1-900 Go!Bridge broadband adapter:
  - a. Connect the power supply to the Go!Bridge.
  - b. Connect the Ethernet port to the Go!Bridge to the Internet router.



**Go!Control Panel** 



Go!Bridge Network Device



Rear View of Go!Bridge



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## **Programming**

After installing the hardware, you must setup the Go!Control panel to communicate with Uplink service. Please follow these steps:

- 1. Uplink requires Go!Control version 1.13 or later. Please confirm the firmware version and manually upgrade the Go!Control panel if required
- 2. To configure the GC3GUP 3G Radio:
  - a. From the **Go!Control** panel, enter **System Configuration** and navigate to **Q91**.
  - b. Select Radio Modem Supplier 3 for Uplink.

WARNING You must complete steps (2a) and (2b) even for Broadband Only installations

- 3. In order to add the Go!Bridge network device, navigate to **Q92** and select the **Go!Bridge** as a network device:
  - a. Navigate to Q92.
  - b. Click the down arrow.
  - c. Click the **Learn** button.
  - d. Click the black button on the Go!Bridge device twice.
  - e. The Go!Bridge should now appear on the Go!Control panel.
  - f. Click the down arrow to ensure that DHCP is enabled.
  - g. Click the down arrow to ensure that all ports are disabled. This data will be automatically populated.
  - h. Save the changes and close the window.
  - i. The Go!Control panel will reboot.
- 4. After the Go!Control panel reboots, you should test your system for connectivity.

### **Verify Communications**

1. Navigate to the Installer Toolbox.



- 2. Select the radio status button; from the Radio Status screen, press the cell phone test button.
- 3. Run a cell phone test to verify cellular communications.
- 4. When the test completes, the screen will display the **Cell Phone Test Successful** message.

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GSM Radio Status	
Signal Strength: 24/31	
Serial Number: 123456789012345	
SIM Card Number: 12345678901234567890	
Registration Status: registered roaming	
Connection Status: connected	
Power Status: off	
Sim Status: locked	
GSM Frequency: auto	
d back	cell phone test



#### **Cellular Test Button**

**Cellular Test Successful** 

- 5. From the Installer Toolbox, select the Go!Bridge Test button.
- 6. When the test completes, the screen will display the Go!Bridge Test Successful message.

Installer Toolbox (2 of 2)	Go!Bridge Test Go!Bridge test started. Please wait
image sensors	Go!Bridge Test Successful
Go!Bridge status	Result: pleted. The Go!Bridge is working correct
Go!Bridge test	
back -	ok

**Go!Bridge Test Button** 

**Go!Bridge Test Successful** 

# Helpful Tips

- To Enable Z-Wave: Navigate to Q79 through Q82. Set Q79 to 3. Enable Q80 through Q82.
- To Enable Central Station (CS) reporting: Navigate to Q49 through Q62. Enable the desired reporting parameters. You must also enable reporting in Q1 as applicable for each sensor.

# Quick Start for Uplink Remote<sup>™</sup>

- 1. You must be a registered Uplink Dealer. You can create an Uplink Dealer account at <a href="https://login.uplink.com/U\_NewDealerSetup.aspx">https://login.uplink.com/U\_NewDealerSetup.aspx</a>
- Using your Uplink.com Dealer login credentials, login at: <u>https://www.uplinkremote.com</u>
- 3. Select New Customer
- 4. Pick the 2GIG system and enter the Uplink 3G Radio Modem IMEI number (this is the 15 digit number found on the box of the 3G radio module) or the Go!Bridge MAC address.
- 5. Enter the alarm system, customer, and first user information
- 6. After entering all information, select Create Customer/First User
- 7. Please refer to Uplink Remote Guide for 2GIG, document number UM1038, for more detailed installation and operation information.

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